

Questions for Coalition Cyber Insurance and (Optional) Technology Errors & Omissions Insurance

Responses to the questions below are necessary to obtain a quotation for Cyber insurance from Coalition and, if desired, Technology Errors & Omissions coverage. Attestation Questions must be completed for both standalone Cyber insurance and Technology Errors & Omissions coverages. After a quotation for insurance is bound, the Named Insured will be asked to electronically sign an application populated with the responses from the questions below.

NAMED INSURED

WEBSITE DOMAIN(S)

PRIMARY INSURED EMAIL CONTACT

SECURITY/IT EMAIL CONTACT

ADDRESS

CITY

STATE

ZIP

INDUSTRY

NO. OF EMPLOYEES

REVENUE*

GROSS PROFIT / NET REVENUE*

* Next 12 months

Attestation Questions

1 Within the last 3 years has *Named Insured* suffered any cyber incidents resulting in a claim in excess of \$25,000? ☐ NO ☐ YES

(If Yes) please explain the cyber incidents and/or claims.

2 Is *Named Insured* aware of any circumstances that could give rise to a claim under this insurance policy? ☐ NO ☐ YES

(If Yes) please explain the circumstances and/or potential claims.

3 Does *Named Insured* implement encryption on laptop computers, desktop computers, and other portable media devices? ☐ NO ☐ YES ☐ SOMETIMES

4 Does *Named Insured* collect, process, store, transmit, or have access to any Payment Card Information (PCI), Personally Identifiable Information (PII), or Protected Health Information (PHI) other than employees of *Named Insured*? ☐ NO ☐ YES

4a (If Yes) What is the estimated annual volume of payment card transactions (credit cards, debit cards, etc.)?

☐ NO RECORDS ☐ LESS THAN 100,000 ☐ 100,000 – 500,000 ☐ 500,000 – 1,000,000 ☐ OVER 1,000,000:

4b (If Yes) How many PII or PHI records does *Named Insured* collect, process, store, transmit, or have access to?

☐ NO RECORDS ☐ LESS THAN 100,000 ☐ 100,000 – 500,000 ☐ 500,000 – 1,000,000 ☐ OVER 1,000,000:

5 For which of the following services do you enforce Multi-Factor Authentication (MFA)?

5a Email ☐ NO ☐ YES

5b Virtual Private Network (VPN), Remote Desktop Protocol (RDP), RDWeb, RD Gateway, or other remote access ☐ NO ☐ YES ☐ N/A

5c Network/cloud administration or other privileged user accounts ☐ NO ☐ YES ☐ ON ADMINISTRATIVE ACCOUNTS AND ALL CLOUD SERVICES WHERE SUPPORTED

Attestation Questions (continued)

- 6 Does *Named Insured* maintain at least weekly backups of all sensitive or otherwise critical data and all critical business systems offline or on a separate network? ☐ NO ☐ YES ☐ N/A
- 7 Does *Named Insured* require a secondary means of communication to validate the authenticity of funds transfers (ACH, wire, etc.) requests before processing a request in excess of \$25,000? ☐ NO ☐ YES ☐ N/A
- 8 Within the last 3 years has *Named Insured* been subject to any complaints concerning the content of its website, advertising materials, social media, or other publications? ☐ NO ☐ YES ☐ N/A
- 9 Does *Named Insured* enforce procedures to remove content (including third party content) that may infringe or violate any intellectual property or privacy right? ☐ NO ☐ YES ☐ N/A

Technology Errors & Omissions Questions

Questions below are required only for Technology Errors & Omissions coverage.

- 1 Please describe the company's use of technology in delivering its product and/or services.
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- 2 Within the last 3 years has *Named Insured* been subject to a dispute or claim arising out of a technology error or omission in excess of \$25,000? ☐ NO ☐ YES ☐ N/A
- 3 Is *Named Insured* operating as a managed service provider (MSP), or does *Named Insured* participate directly in or sell technology products/services designed for any of the following industries? ☐ NO ☐ YES
- | | | | |
|----------------------|--------------------|---|--|
| • Cryptocurrency | • Blockchain | • Payment Processing | • Professional Services (Legal, Medical, A&E, or other licensed professional services) |
| • Cannabis | • Automotive | • Adult Entertainment | |
| • Internet of Things | • Aviation | • Payment Processing | |
| • Financial Services | • Military/Defense | • Point of Sale (POS) Software/ Hardware/Reseller | |
| • Healthcare | • Gambling | | |
- 4 How often are *Named Insured's* services provided by written agreement or contract?
- | | |
|---|---|
| <input type="checkbox"/> 100% OF AGREEMENTS OR CONTRACTS | <input type="checkbox"/> < 50% OF AGREEMENTS OR CONTRACTS |
| <input type="checkbox"/> ≥ 50% OF AGREEMENTS OR CONTRACTS | <input type="checkbox"/> 0% OF AGREEMENTS OR CONTRACTS |
- 5 Identify the standard risk mitigating clauses or methods contained within *Named Insured's* agreements or contracts. (Select all that apply)
- | | |
|---|--|
| <input type="checkbox"/> A. CUSTOMER ACCEPTANCE / FINAL SIGN OFF | <input type="checkbox"/> E. EXCLUSION OF CONSEQUENTIAL DAMAGES |
| <input type="checkbox"/> B. DISCLAIMER OF WARRANTIES | <input type="checkbox"/> F. INDEMNIFICATION CLAUSE |
| <input type="checkbox"/> C. HOLD HARMLESS AGREEMENTS THAT BENEFIT NAMED INSURED | <input type="checkbox"/> G. BINDING MANDATORY ARBITRATION |
| <input type="checkbox"/> D. LIMITATION OF LIABILITY | <input type="checkbox"/> H. PROJECT PHASES / MILESTONES |